



1 Thomas Burns Street,
Dunedin 9016
New Zealand
(03) 477 7909
www.allans.co.nz

Manufacturer of Christie Glasshouses and Sheds

Warranty

The manufacturer hereby warrants all glasshouses, sheds and associated hardware from the date of shipment from the workshop, for the original purchaser for the following periods:

- A period of 15 years against defects in workmanship.
- A period of 15 years against significant material defects in glass panels.
- A maximum period of 15 years against flaking or corrosion of Zinalume and Coloursteel components subject to the conditions of NZ Steel's Warranties* for these materials.
- A period of 5 years for door rollers, excluding any normal wear and tear due to normal operation.
- Fasteners are not covered under warranty.

We warrant the product to be free of defects in material and workmanship. In the event of a defect in material or workmanship within the periods described above, the manufacturer will repair or replace the component to the warranty terms.

We recommend your glasshouse or shed is included in the customer's house insurance policy.

Terms of the Warranty

- The product **MUST** be installed in suitable environmental conditions. Continuous exposure to excessive wind or other weather extremes will void the warranty.
- The product **MUST** be correctly installed strictly according to the manufacturer's instructions.
- The product **MUST** be subjected to a documented and strict maintenance schedule. All spouting, glass, zinalume/coloursteel frames and cladding must be manually washed down every three months.
- All warranties, conditions, liabilities and obligations other than those specified in this warranty are excluded to the fullest extent allowed in law. In particular, where the product is supplied for the purpose of business, the guarantees contained in the Consumer Guarantees Act 1993 do not apply.
- Glass broken by customer transport, installation or use is not covered under this warranty.

Failure of the material or the coating partially or wholly due to one or more of the following causes is not covered by this warranty:

- Physical damage during or after installation, including scratching, contact with other metal items, incorrect installation of external objects such as PV/Solar energy systems, and failure to remove swarf.
- Contact with soil, ash, fertilizer, moisture retaining substances, or sunscreen.
- Contact with or runoff from lead or copper and other dissimilar metals, chemical agents, green or wet timber or treated timber.
- Water entrapment or ponding for any reason.
- Mechanical damage, chemical attack, corrosion or other damage sustained during transport, handling, storage, installation or subsequent to installation.

- Attack from chemical or other agents, fumes, solids or liquids other than direct rain or run-off falling onto the product under warranty.
- Application of post paint treatments or systems.
- Failure to install, use and maintain the product in accordance with assembly instructions and applicable industry standards.
- Underside corrosion as a result of high humidity, condensation or pollution generated within a building.
- Failure to replace corroded fasteners, or use of incorrect fasteners.
- The product having been inappropriately stored prior to installation.
- Causes beyond the control of the manufacturer, including earthquakes, fires, cyclones, tornadoes, storms, hurricanes, lightning, hail, volcanic activity and other similar extreme "Acts of God".
- Actions by other persons.

If a warranty claim is to be made, the manufacturer:

- Requires a written claim stating the customer name, address, contact details, reason for claim and product details within the appropriate warranty period.
- Requires any warranty claim to be lodged within 30 days of discovery of the defect.
- Reserves the right to inspect the product under claim either installed or returned to the manufacturer.
- Reserves the right to accept or reject the warranty claim at the manufacturer's discretion.
- Will not be liable for any consequential loss or damage except as may be required under any mandatory statutory provisions. Nothing in this warranty is intended to exclude or limit any rights consumers may have under the Consumer Guarantees Act 1993.
- Will replace the part/product to as new condition at no cost to the customer within the first 3 months of the warranty period, if found to be a valid warranty claim.
- Will replace the part/product to as new condition, not including freight or installation costs, for the duration of the warranty period after the first 3 months, if found to be a valid warranty claim.
- Will warranty the replacement part/product only up until the remainder of the original warranty period.

*NZ Steel Warranty details can be found at:

Zincalume: <http://www.nzsteel.co.nz/products/zincalume/>

Colorsteel: <http://www.colorsteel.co.nz/warranty/warranty-and-maintenance/>